

Feature Upvote Accessibility Conformance Report

International Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version:

Feature Upvote

Report Date:

May 19, 2021

Product Description:

Feature Upvote is a product feedback and upvoting tool developed as a web application.

Contact Information:

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Notes: This VPAT covers the Feature Upvote web application.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Evaluation Methods Used:

The following assistive technologies, browsers and platforms were used for testing:

- Browsers and OS combinations:
 - Latest versions of Chrome, Firefox and Edge, and Internet Explorer 11 on Windows 10
 - \circ Latest version of Chrome on Android 10
 - \circ Latest versions of Chrome and Safari on macOS Big Sur
 - $\circ~$ Latest version of Safari on iOS 14 and iPadOS 14
- W3C Markup Validation Service
- Lighthouse 7.0.0 in Chrome DevTools
- WAVE Evaluation Tool, Siteimprove Accessibility Checker, axe DevTools and WCAG Color contrast checker Chrome extensions
- Windows 10 with Narrator
- NVDA Screen Reader

The accessibility assessment was conducted according to the following methodologies:

- Conformance to the accessibility standards has been evaluated using a combination of automated tools and manual testing with assistive technologies.
- Each page received a technical analysis in order to identify issues of technical compliance that would affect mobility impaired, deaf/hearing impaired and low vision users.
- For mobility and physically impaired users, a keyboard accessibility analysis was conducted by attempting to navigate and use the web application through the keyboard, without the use of a mouse.
- For low vision users, accessibility was evaluated in three ways:
 - \circ using the screen magnification, palette, and contrast controls provided by the operating systems
 - using the font resizing capability offered by the browser
 - using WCAG Color contrast checker Chrome extensions simulating various degrees of color-blindness
 - $\circ~$ using Windows 10 with Narrator and NVDA

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<pre>1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Won-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)</pre>	Web (customer dashboard): Partially supports Web (public boards): Partially supports Electronic Docs: Partially supports	 Web (customer dashboard): W Labels should not be associated with input buttons used for image uploads, integrated with Cloudinary Images in moderation screens coming from Cloudinary don't have an alternate text Web (public boards): The search field doesn't have an explicit label Electronic Docs: The search field doesn't have an explicit label
 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web (customer dashboard): Not applicable Web (public boards): Not applicable Electronic Docs: Not applicable	 Web (customer dashboard): There aren't prerecorded audio-only and video-only content. Web (public boards): There aren't prerecorded audio-only and video-only content. Electronic Docs: There aren't prerecorded audio-only and video-only content.
 1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 	Web (customer dashboard): Not applicable Web (public boards): Not applicable	 Web (customer dashboard): There aren't prerecorded audio-only and video-only content. Web (public boards):

 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 	Electronic Docs: Not applicable	 There aren't prerecorded audio-only and video-only content.
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 		 Electronic Docs: There aren't prerecorded audio-only and video-only content.
602.3 (Support Docs)		
 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web (customer dashboard): Not applicable Web (public boards): Not applicable Electronic Docs: Not applicable	 Web (customer dashboard): There aren't prerecorded audio-only and video-only content. Web (public boards): There aren't prerecorded audio-only and video-only content. Electronic Docs: There aren't prerecorded audio-only and video-only content.
 1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web (customer dashboard): Supports Web (public boards): Supports Electronic Docs: Supports Web (customer dashboard):	
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria	Supports	

• 9.1.3.2 (Web)	Web (public boards):	
 10.1.3.2 (Non-web document) 	Supports	
 11.1.3.2.1 (Open Functionality Software) 		
 11.1.3.2.2 (Closed Software) 	Electronic Docs:	
 11.8.2 (Authoring Tool) 	Supports	
 12.1.2 (Product Docs) 	Supports	
 12.2.4 (Support Docs) 		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.3 (Web)	Web (customer dashboard):	
• 10.1.3.3 (Non-web document)	Supports	
• 11.1.3.3 (Open Functionality Software)		
• 11.1.3.3 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.1 Use of Color (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.1 (Web)	Web (customer dashboard):	
• 10.1.4.1 (Non-web document)	Supports	
• 11.1.4.1 (Open Functionality Software)		
• 11.1.4.1 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

1.4.2 Audio Control (Level A)		
Also applies to:		
EN 301 549 Criteria		Web (customer dashboard):
• 9.1.4.2 (Web)	Web (customer dashboard):	There isn't any audio which plays automatically
• 10.1.4.2 (Non-web document)	Not applicable	for more than 3 seconds.
• 11.1.4.2 (Open Functionality Software)		
• 11.1.4.2 (Closed Software)	Web (public boards):	Web (public boards):
• 11.8.2 (Authoring Tool)	Not applicable	There isn't any audio which plays automatically
• 12.1.2 (Product Docs)		for more than 3 seconds
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Not applicable	Electronic Docs:
 501 (Web)(Software) 		• There isn't any audio which plays automatically
• 504.2 (Authoring Tool)		for more than 3 seconds.
• 602.3 (Support Docs)		
2.1.1 Keyboard (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.1 (Web)	Web (customer dashboard):	
• 10.2.1.1 (Non-web document)	Supports	
• 11.2.1.1.1 (Open Functionality Software)		
• 11.2.1.1.2 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)		
Also applies to:	Web (customer dashboard):	
EN 301 549 Criteria	Supports	
• 9.2.1.2 (Web)		
• 10.2.1.2 (Non-web document)	Web (public boards):	
• 11.2.1.2 (Open Functionality Software)	Supports	
• 11.2.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)	Electronic Docs:	
• 12.1.2 (Product Docs)	Supports	
• 12.2.4 (Support Docs)		
Revised Section 508		

• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		
2.1.4 Character Key Shortcuts (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria	Web (customer dashboard):	Web (customer dashboard):
• 9.2.1.4 (Web)	Not applicable	Keyboard shortcuts are not implemented.
• 10.2.1.4 (Non-web document)		
• 11.2.1.4.1 (Open Functionality Software)	Web (public boards):	Web (public boards):
• 11.2.1.4.2 (Closed Software)	Not applicable	Keyboard shortcuts are not implemented.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)	Electronic Docs:	Electronic Docs:
• 12.2.4 (Support Docs)	Not applicable	Keyboard shortcuts are not implemented.
Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.1 (Web)	Web (customer dashboard):	Web (customer dashboard):
• 10.2.2.1 (Non-web document)	Not applicable	• There isn't any time limit set.
• 11.2.2.1 (Open Functionality Software)		
• 11.2.2.1 (Closed Software)	Web (public boards):	Web (public boards):
• 11.8.2 (Authoring Tool)	Not applicable	• There isn't any time limit set.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	Electronic Docs:
Revised Section 508	Not applicable	• There isn't any time limit set.
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		Web (customer dashboard):
Also applies to:	Mah (austanaan daabhar an D	• There isn't any moving, blinking, scrolling, or
EN 301 549 Criteria	Web (customer dashboard):	auto-updating information which needs to be
• 9.2.2.2 (Web)	Not applicable	paused, stopped or hidden.
• 10.2.2.2 (Non-web document)		
• 11.2.2.2 (Open Functionality Software)	Web (public boards):	Web (public boards):
• 11.2.2.2 (Closed Software)	Not applicable	• There isn't any moving, blinking, scrolling, or
• 11.8.2 (Authoring Tool)	Flootropic Docc	auto-updating information which needs to be
• 12.1.2 (Product Docs)	Electronic Docs:	paused, stopped or hidden.
• 12.2.4 (Support Docs)	Not applicable	
Revised Section 508		Electronic Docs:

 501 (Web)(Software) 504.2 (Authoring Tool) 		• There isn't any moving, blinking, scrolling, or auto-updating information which needs to be
602.3 (Support Docs)		paused, stopped or hidden.
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Web (customer dashboard): Supports Web (public boards): Supports Electronic Docs: Supports	
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 2.4.1 Bypass Blocks (Level A)		
Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply	Web (customer dashboard): <mark>Does not support</mark>	 Web (customer dashboard): There isn't any mechanism to bypass blocks of content that are repeated on multiple
 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Web (public boards): Does not support Electronic Docs:	 Web (public boards): There isn't any mechanism to bypass blocks of content that are repeated on multiple
Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Does not support	 Electronic Docs: There isn't any mechanism to bypass blocks of content that are repeated on multiple
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria	Web (customer dashboard): Supports	
 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 	Web (public boards): Supports	
• 11.8.2 (Authoring Tool)	Electronic Docs:	

• 12.1.2 (Product Docs)	Supports	
	Supports	
• 12.2.4 (Support Docs) Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:		
EN 301 549 Criteria	Web (customer dashboard):	
• 9.2.4.3 (Web)		
 10.2.4.3 (Non-web document) 	Supports	
 11.2.4.3 (Open Functionality Software) 		
• 11.2.4.3 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
 501 (Web)(Software) 	oupporto	
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.4 (Web)	Web (customer dashboard):	
• 10.2.4.4 (Non-web document)	Supports	
• 11.2.4.4 (Open Functionality Software)		
• 11.2.4.4 (Closed Software	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
• 501 (Web)(Software)	oupporto	
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		
2.5.1 Pointer Gestures (Level A 2.1 only)	Web (customer dashboard):	Web (customer dashboard):
Also applies to:	Not applicable	 Multipoint or path-based gestures are not
EN 301 549 Criteria		implemented.
• 9.2.5.1 (Web)	Web (public boards):	implementeu.
 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 	Not applicable	Web (public boards):
		Ivven (public boards).

 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Electronic Docs: Not applicable	 Multipoint or path-based gestures are not implemented. Electronic Docs: Multipoint or path-based gestures are not implemented.
2.5.2 Pointer Cancellation (Level A 2.1 only)		
Also applies to:	Web (customer dashboard):	
EN 301 549 Criteria	Supports	
• 9.2.5.2 (Web)		
• 10.2.5.2 (Non-web document)		
 11.2.5.2 (Open Functionality Software) 	Web (public boards):	
• 11.2.5.2 (Closed Software)	Supports	
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)	Electronic Docs:	
• 12.2.4 (Support Docs)	Supports	
Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 only)		
Also applies to:	Web (customer dashboard):	
EN 301 549 Criteria	Supports	
• 9.2.5.3 (Web)	ouppoints	
 10.2.5.3 (Non-web document) 	Web (public boards):	
 11.2.5.3.1 (Open Functionality Software) 	Supports	
• 11.2.5.3.2 (Closed Software)	Supports	
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)	Electronic Docs:	
• 12.2.4 (Support Docs)	Supports	
Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 only)		Web (sustemer dashbaard):
Also applies to:	Web (customer dashboard):	Web (customer dashboard):
EN 301 549 Criteria	Not applicable	 There isn't any functionality that can be operated by device motion or user motion.
• 9.2.5.4 (Web)		by device motion of user motion.
 10.2.5.4 (Non-web document) 	Web (public boards):	Web (public boards):
 11.2.5.4 (Open Functionality Software) 	Not applicable	 There isn't any functionality that can be operated
• 11.2.5.4 (Closed Software)		, , , .
• 11.8.2 (Authoring Tool)	Electronic Docs:	by device motion or user motion.
• 12.1.2 (Product Docs)	Not applicable	Electronic Docs:
• 12.2.4 (Support Docs)		

Revised Section 508 – Does not apply		• There isn't any functionality that can be operated by device motion or user motion.
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)	Web (customer dashboard):	
 10.3.1.1 (Non-web document) 	Supports	
 11.3.1.1.1 (Open Functionality Software) 		
• 11.3.1.1.2 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
 501 (Web)(Software) 	Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.1 (Web)	Web (customer dashboard):	
• 10.3.2.1 (Non-web document)	Supports	
• 11.3.2.1 (Open Functionality Software)		
• 11.3.2.1 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.2 On Input (Level A)	Web (customer dashboard):	
Also applies to:		
EN 301 549 Criteria	Supports	
• 9.3.2.2 (Web)		Electronic Docs:
• 10.3.2.2 (Non-web document)	Web (public boards):	• The search field doesn't have a submit button.
 11.3.2.2 (Open Functionality Software) 	Supports	
• 11.3.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)	Electronic Docs:	

• 12.1.2 (Draduct Dass)	Porticilly supports	
 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Partially supports	
• 12.2.4 (Support Docs) Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.3.1 Error Identification (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.1 (Web)	Web (customer dashboard):	
 10.3.3.1 (Non-web document) 	Supports	
 11.3.3.1.1 (Open Functionality Software) 		Electronic Docs:
• 11.3.3.1.2 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		no input fields that require it.
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Not applicable	
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.2 (Web)	Web (customer dashboard):	
• 10.3.3.2 (Non-web document)	Supports	
• 11.3.3.2 (Open Functionality Software)		
• 11.3.3.2 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
 12.2.4 (Support Docs) 	Electronic Docs:	
Revised Section 508	Supports	
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		
4.1.1 Parsing (Level A)	Web (customer dashboard):	
Also applies to:	Supports	
EN 301 549 Criteria	Sabborto	
• 9.4.1.1 (Web)	Web (public boards):	
 10.4.1.1 (Web) 10.4.1.1 (Non-web document) 	Supports	
	Jouhhours	

• 11.4.1.1.1 (Open Functionality Software)		
 11.4.1.1.2 (Closed Software) – Does not apply 	Electronic Docs:	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.4.1.2 (Web)	Web (customer dashboard):	
 10.4.1.2 (Non-web document) 	Supports	
 11.4.1.2.1 (Open Functionality Software) 		
 11.4.1.2.2 (Closed Software) – Not required 	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria	Web (customer dashboard): Not applicable	 Web (customer dashboard): There isn't any live audio content in synchronized media.
 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 	Web (public boards): Not applicable	 Web (public boards): There isn't any live audio content in synchronized
 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Electronic Docs: Not applicable	media. Electronic Docs:

• 12.2.4 (Support Docs)		• There isn't any live audio content in synchronized
Revised Section 508		media.
• 501 (Web)(Software)		incuid.
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		Web (customer dashboard):
• 9.1.2.5 (Web)	Web (customer dashboard):	 There isn't any prerecorded video content in
 10.1.2.5 (Non-web document) 	Not applicable	synchronized media.
 11.1.2.5 (Open Functionality Software) 		
 11.1.2.5 (Closed Software) 	Web (public boards):	Web (public boards):
 11.8.2 (Authoring Tool) 	Not applicable	 There isn't any prerecorded video content in
 12.1.2 (Product Docs) 		synchronized media.
 12.2.4 (Support Docs) 	Electronic Docs:	
Revised Section 508	Not applicable	Electronic Docs:
• 501 (Web)(Software)		 There isn't any prerecorded video content in
 504.2 (Authoring Tool) 		synchronized media.
 602.3 (Support Docs) 		
1.3.4 Orientation (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria	Web (customer dashboard):	
• 9.1.3.4 (Web)	Supports	
 10.1.3.4 (Web) 10.1.3.4 (Non-web document) 		
 11.1.3.4 (Open Functionality Software) 	Web (public boards):	
 11.1.3.4 (Closed Software) 	Supports	
 11.8.2 (Authoring Tool) 		
 12.1.2 (Product Docs) 	Electronic Docs:	
 12.1.2 (House Docs) 12.2.4 (Support Docs) 	Supports	
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 only)		
Also applies to:	Web (customer dashboard):	
EN 301 549 Criteria	Supports	
• 9.1.3.5 (Web)		
 10.1.3.5 (Web) 10.1.3.5 (Non-web document) 	Web (public boards):	
 11.1.3.5.1 (Open Functionality Software) 	Supports	
 11.1.3.5.2 (Closed Software) 		
 11.8.2 (Authoring Tool) 	Electronic Docs:	
 12.1.2 (Product Docs) 	Supports	

• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria	Web (customer dashboard):	
• 9.1.4.3 (Web)	Supports	
• 10.1.4.3 (Non-web document)	Supports	
• 11.1.4.3 (Open Functionality Software)		
• 11.1.4.3 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
<u>1.4.4 Resize text</u> (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.4 (Web)	Web (customer dashboard):	
 10.1.4.4 (Non-web document) 	Supports	
 11.1.4.4.1 (Open Functionality Software) 		
• 11.1.4.4.2 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)	Mob (oustors or deable and);	
Also applies to:	Web (customer dashboard):	
EN 301 549 Criteria	Supports	
• 9.1.4.5 (Web)		
• 10.1.4.5 (Non-web document)	Web (public boards):	
• 11.1.4.5.1 (Open Functionality Software)	Supports	
 11.1.4.5.2 (Closed Software) – Does not apply 	Electronic D	
• 11.8.2 (Authoring Tool)	Electronic Docs:	
• 12.1.2 (Product Docs)	Supports	

• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		
1.4.10 Reflow (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria	Web (customer dashboard):	
• 9.1.4.10 (Web)	Supports	
 10.1.4.10 (Web) 10.1.4.10 (Non-web document) 		
	Web (public boards):	
 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 	Supports	
• 11.1.4.10 (Closed Software)		
 11.8.2 (Authoring Tool) 12.1.2 (Devolute Devolute 	Electronic Docs:	
• 12.1.2 (Product Docs)	Supports	
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 only)		
Also applies to:	Web (customer dashboard):	
EN 301 549 Criteria	Does not support	Web (customer dashboard):
• 9.1.4.11 (Web)		• Some user interface components don't meet the
 10.1.4.11 (Non-web document) 	Web (public boards):	minimum contrast ratio of 4.5:1.
 11.1.4.11 (Open Functionality Software) 	Does not support	
 11.1.4.11 (Closed Software) 		Web (public boards):
• 11.8.2 (Authoring Tool)	Electronic Docs:	 Some user interface components don't meet the
• 12.1.2 (Product Docs)		minimum contrast ratio of 4.5:1.
• 12.2.4 (Support Docs)	Supports	
Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria	Web (customer dashboard):	
• 9.1.4.12 (Web)	Supports	
 10.1.4.12 (Non-web document) 		
 11.1.4.12 (Open Functionality Software) 	Web (public boards):	
 11.1.4.12 (Closed Software) 	Supports	
 11.8.2 (Authoring Tool) 		
 12.1.2 (Product Docs) 	Electronic Docs:	
 12.1.2 (Froduct Docs) 12.2.4 (Support Docs) 	Supports	
Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web (customer dashboard):	
Level AA 2.1 Olly)	Dage 19 of 29	

Also applies to:	Supports
EN 301 549 Criteria	
• 9.1.4.13 (Web)	Wah (public heards)
 10.1.4.13 (Web) 10.1.4.13 (Non-web document) 	Web (public boards):
	Supports
 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Cleaned Software) 	
 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 	Electronic Docs:
 11.8.2 (Authoring Tool) 12.1.2 (Product Dece) 	Supports
• 12.1.2 (Product Docs)	
• 12.2.4 (Support Docs)	
Revised Section 508 – Does not apply	
2.4.5 Multiple Ways (Level AA)	
Also applies to:	
EN 301 549 Criteria	
• 9.2.4.5 (Web)	Web (customer dashboard):
 10.2.4.5 (Non-web document) – Does not apply 	Supports
 11.2.4.5 (Open Functionality Software) – Does not apply 	
 11.2.4.5 (Closed Software) – Does not apply 	Web (public boards):
• 11.8.2 (Authoring Tool)	Supports
• 12.1.2 (Product Docs)	
• 12.2.4 (Support Docs)	Electronic Docs:
Revised Section 508	Supports
 501 (Web)(Software) – Does not apply to non-web software 	
• 504.2 (Authoring Tool)	
602.3 (Support Docs) – Does not apply to non-web docs	
2.4.6 Headings and Labels (Level AA)	
Also applies to:	
EN 301 549 Criteria	
• 9.2.4.6 (Web)	Web (customer dashboard):
• 10.2.4.6 (Non-web document)	Supports
 11.2.4.6 (Open Functionality Software) 	
• 11.2.4.6 (Closed Software)	Web (public boards):
• 11.8.2 (Authoring Tool)	Supports
• 12.1.2 (Product Docs)	
• 12.2.4 (Support Docs)	Electronic Docs:
Revised Section 508	Supports
• 501 (Web)(Software)	
• 504.2 (Authoring Tool)	
 602.3 (Support Docs) 	
2.4.7 Focus Visible (Level AA)	Web (customer dashboard):

Also applies to:	Supports	
EN 301 549 Criteria	capports	
• 9.2.4.7 (Web)	Mah (nublic boards):	
 10.2.4.7 (Non-web document) 	Web (public boards):	
 11.2.4.7 (Open Functionality Software) 	Supports	
 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 		
 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 	Electronic Docs:	
 11.8.2 (Authorning 1001) 12.1.2 (Product Docs) 	Supports	
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.2 (Web)	Web (customer dashboard):	
• 10.3.1.2 (Non-web document)	Supports	
 11.3.1.2 (Open Functionality Software) – Does not apply 		Web (public boards):
 11.3.1.2 (Closed Software) – Does not apply 	Web (public boards):	 It's not possible to determine the language of
• 11.8.2 (Authoring Tool)	Does not support	user generated content.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)		
Also applies to:		
EN 301 549 Criteria	Web (customer dashboard):	
• 9.3.2.3 (Web)	Supports	
 10.3.2.3 (Non-web document) – Does not apply 		
 11.3.2.3 (Open Functionality Software) – Does not apply 	Web (public boards):	
 11.3.2.3 (Closed Software) – Does not apply 	Supports	
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)	Electronic Docs:	
• 12.2.4 (Support Docs)	Supports	
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		

• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
3.2.4 Consistent Identification (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.4 (Web)	Web (customer dashboard):	
 10.3.2.4 (Non-web document) – Does not apply 	Supports	
 11.3.2.4 (Open Functionality Software) – Does not apply 		
 11.3.2.4 (Closed Software) – Does not apply 	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Supports	
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.3 (Web)	Web (customer dashboard):	
 10.3.3.3 (Non-web document) 	Supports	
• 11.3.3.3 (Open Functionality Software)		Electronic Docs:
• 11.3.3.3 (Closed Software)	Web (public boards):	
• 11.8.2 (Authoring Tool)	Supports	 Error suggestion is not needed since there are no input fields that require it.
• 12.1.2 (Product Docs)		input neius that require it.
• 12.2.4 (Support Docs)	Electronic Docs:	
Revised Section 508	Not applicable	
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web (customer dashboard):	
Also applies to:	Partially supports	
EN 301 549 Criteria		Web (customer dashboard):
• 9.3.3.4 (Web)	Web (public boards):	• There is only input fields validation on submit.
• 10.3.3.4 (Non-web document)	Partially supports	
• 11.3.3.4 (Open Functionality Software)		Web (public boards):
• 11.3.3.4 (Closed Software)	Electronic Docs:	• There is only input fields validation on submit.
• 11.8.2 (Authoring Tool)	Not applicable	
• 12.1.2 (Product Docs)		

 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Web (customer dashboard): Does not support Web (public boards): Does not support Electronic Docs: Not applicable	 Web (customer dashboard): Status and alert messages cannot be presented to the user by assistive technologies without receiving focus. Web (public boards): Status and alert messages cannot be presented to the user by assistive technologies without receiving focus. Electronic Docs: There aren't status or alert messages.

Table 3: Success Criteria, Level AAA

Notes: These criteria are all "Not Evaluated" because Feature Upvote has not been tested for conformance to WCAG Level AAA criteria.

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Notes:

Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Deservet summert	The HTML structure makes it very difficult
	Does not support	to navigate the pages using a screenreader.
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: <u>Hardware</u>

Notes: These criteria are all "Not Applicable" because Feature Upvote is a web application and does not have hardware components.

Chapter 5: <u>Software</u>

Notes: These criteria are all "Not Applicable" because Feature Upvote is a web application.

Chapter 6: <u>Support Documentation and Services</u>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not applicable	
602.3 Electronic Support Documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	

603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not applicable	
603.3 Accommodation of Communication Needs	Supports	

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Notes:

Chapter 4: <u>Functional Performance Statements</u> (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does not support	The HTML structure makes it very difficult to navigate the pages using a screenreader.
4.2.2 Usage with limited vision	Supports	
4.2.3 Usage without perception of colour	Supports	
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Supports	
4.2.11 Privacy	Supports	

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	
5.1.3.2 Auditory output delivery including speech	Not applicable	
5.1.3.3 Auditory output correlation	Not applicable	

Not applicable	
Not applicable	
Heading cell – no response required	Heading cell – no response required
See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
Does not support	Buttons don't have a distinguishable focus state.
Not applicable	
Heading cell – no response required	Heading cell – no response required
Not applicable	
Not applicable	
Heading cell – no response required	Heading cell – no response required
Not applicable	
Not applicable	
Not applicable	
Not applicable Not applicable	
	Not applicable Not ap

Chapter 6: ICT with Two-Way Voice Communication

Notes: These criteria are all "Not Applicable" because Feature Upvote does not offer two-way voice communication.

Chapter 7: ICT with Video Capabilities

Notes: These criteria are all "Not Applicable" because Feature Upvote does not include video capabilities or components.

Chapter <u>8: Hardware</u>

Notes: These criteria are all "Not Applicable" because Feature Upvote is a web application and does not have hardware components.

Chapter 9: Web (see <u>WCAG 2.x section</u>)

Notes:

Chapter 10: Non-Web Software

Notes: These criteria are all "Not Applicable" because Feature Upvote does not include non-web components.

Chapter <u>11: Software</u>

Notes: These criteria are all "Not Applicable" because Feature Upvote is a web application.

Chapter <u>12: Documentation and Support Services</u>

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Does not support	
12.1.2 Accessible documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does not support	
12.2.3 Effective communication	Supports	
12.2.4 Accessible documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: These criteria are all "Not Applicable" because Feature Upvote does not offer two-way voice communication.

Legal Disclaimer

As of the date of its publication indicated in the information table at the beginning of this Conformance Report, this Conformance Report represents our current view regarding information about the product Feature Upvote as outlined in the ITI's "VPAT® Version 2.4 International Edition".

We cannot guarantee that any information in this Conformance Report will remain accurate after such date of publication, but we work continuously to monitor the accessibility of our product and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable.

This Conformance Report is provided "as is" and for informational purposes only.